

# City of Westfield Parks and Recreation Department

## Program Evaluation

### Commitment to Quality

Hello, my name is Scott Hathaway, and I am the Deputy Superintendent of Parks and Recreation.

- I would like the community input regarding our current programs. I would like to implement new programs for toddlers, children, teens and adults that I feel are needed within our department. I look forward to your suggestions and ideas of what you would like to see in our brochures.
- Now that you or a member of your family has just participated in a program sponsored by the Westfield Parks and Recreation Department, could you please take a moment to complete the following evaluation? By completing the evaluation you will assist the department in improving our program offerings. We read every evaluation and changes are implemented to many programs through parent's ideas.

Name of Program: \_\_\_\_\_

Please rate the following:	Poor	Fair	Good	Excellent
1. The quality of the supplies and materials furnished by the Dept.	1	2	3	4
2. The degree by which you or your child benefited from this program.	1	2	3	4
3. The quality of the content of this program.	1	2	3	4
4. The interest and enthusiasm expressed by the onsite staff/volunteers.	1	2	3	4
5. The cost of the program in terms of materials received or skills developed.	1	2	3	4
6. Overall how would you or your child rate the quality of the program.	1	2	3	4
7. Was there a coach on your child's team if a coach was needed?	1	2	3	4

If you attended a program, was your child, teen or adult happy with the Instructor/Staff?

What did the participant enjoy most about the program?

What did the participant enjoy least about the program?

Did you receive the makeup dates if it was canceled due to inclement weather in time? Yes \_\_\_ No \_\_\_

Does the department's program guide provide you with enough information regarding programs?

If we could do one thing (no matter how small) to improve the program, what would it be?

What new programs would you like the Parks and Recreation Department to offer?

Please use other side of sheet if needed.

Spring/Summer Programs and Fall/Winter Programs

\_\_\_\_\_ Children Programs: Ages 2 and up

\_\_\_\_\_ Teen Programs: 13 & Up

\_\_\_\_\_ Adult Programs: 18 and up

What days and times would you like programs to be held?

Weekday time (s) \_\_\_\_\_ Weekends \_\_\_\_\_

Days: Monday-Sunday \_\_\_\_\_

Program Suggestions:

Please mail or drop off (we have a drop off slot) at the Westfield Parks and Recreation Department  
Attention: Scott Hathaway, Deputy Superintendent - 4 Holcomb Street, Westfield, MA 01085

Thank you for your input in this survey!

Scott Hathaway, deputy Superintendent of Parks and Recreation Department